

BCF Themes & Feedback

What's Working / Not Working

Working:

- ✓ People working together to collaborate, having measurable outcomes along with trusted relationships can be hugely beneficial
- ✓ There are a lot of services that are working well that are funded through the BCF and its simply understanding how we can make them even better
- ✓ There is **some** governance already in place
- ✓ Gathering people together today to get feedback and to collaborate has been very useful
- ✓ Pots of funds have been used from the BCF to start pilots that have worked really well
- ✓ Our masters are our residents
- ✓ When our communities know the data and how our services/schemes are delivered to them they can understand the local issues and situation in their areas that surround them and even if they don't directly affect them they can support these issue.

Not Working:

- ✗ We don't know what has happened with certain pilots or why they haven't continued – we don't review, lacking outcomes, how are the schemes/services/pilots measured or reviewed for us to be able to replan
- ✗ Using terminology like commissioning/providers etc, should we not just be partners?
- ✗ 1 set of BCF results and oversight from the H&W board published but not looking at the different neighbourhood results – not drilling down into the delivery teams and really understanding what the impact is
- ✗ People are sat on the H&W board but they aren't sat on the BCF board
- ✗ It appears to be that the BCF is being used to manage the supply & demand not what the needs of our service users are.
- ✗ We need clarity of vision, where are we heading, what is the outcome we want
- ✗ Some staff conversations historically have been had around how we could be more efficient and could we be much better. If we changed our way of thinking to 'how do we spend this money to benefit our community' instead of thinking 'how do we spend this to benefit this as a system' we could achieve this
- ✗ Some delivery of DFG works incredibly well, example but no one knows this as its not advertised
- ✗ How can any residents of Lancashire know what's happening or what's working if we don't tell them
- ✗ We need to ask the public what they want instead of constantly presuming
- ✗ We are a demand led service, need to look at prevention, consider plans for 3 years, use good practices and expand on schemes/services instead of looking at isolated services or in an isolated manner
- ✗ We should get underneath the data to find out what's going on – use data to plan
- ✗ We don't know how to hold our nerve
- ✗ Do we need more capacity around the management of the BCF
- ✗ To have a yearly plan creates time constraints on making change as it doesn't give people security to try new things, join new teams and so it in turns doesn't allow trials/tests to gain momentum of have drive from staff

What Could We do Differently

- ✓ Pool more funding than we do currently
- ✓ Long term investments to make a real difference
- ✓ Evaluate properly, share far and wide what's working, celebrate great outcomes
- ✓ Fully understand opportunities to work differently eg across Housing, HIAs and DFGs
- ✓ Engagement sessions on BCF
- ✓ Citizen involvement with BCF Board
- ✓ Align with ICP priorities
- ✓ Have more honest conversations including with citizens, about big decisions that affect them
- ✓ Shared risk management across partners
- ✓ Increase spend on prevention
- ✓ Map interdependencies eg with Fuller
- ✓ Enhance and invest in HIAs and link with falls prevention etc, eg integrate NHS falls teams into them
- ✓ Understand what is adding value and what isn't
- ✓ Top slice the fund to test out 'new/good/exciting' stuff – kickstarter innovation fund
- ✓ Look at a 'better homes fund'
- ✓ Longer term plans that inform shorter term plans
- ✓ 10 year vision
- ✓ Stop the postcode lottery, level up across the Lancashire CC footprint
- ✓ Transparency about decisions

Governance

- ✓ Understand links and interdependencies with PCNs, Neighbourhoods, the other 3 HWB areas etc
- ✓ Identify priorities, articulate them and measure against them
- ✓ Keep it simple
- ✓ Allocate enough resource to manage the fund – it's a big sum of money

Commissioning

- ✓ Partners, not silos
- ✓ Co-production
- ✓ Move away from short term/non recurrent funding
- ✓ Use analytical intelligence to review and commission
- ✓ Avoid duplication
- ✓ Economies of scale
- ✓ What's outside the BCF that should be considered for pooling into it
- ✓ Use longer term planning, not annual

DFG / Housing / Wider Determinants

- ✓ Why is housing/HIA/DFG not an integral part of the infrastructure to support independence/prevent crisis/prevent admission to hospital or longer term care
- ✓ Increase use of technology
- ✓ Expand traditional provision that gets results
- ✓ Affordable warmth – pool into the BCF?
- ✓ Have a better homes fund – not just about bricks and mortar
- ✓ Level up across the HWB footprint
- ✓ NHS investment into housing related issues
- ✓ Explore top slicing for county-wide initiatives on a fair share basis
- ✓ Various schemes duplicate what Districts are doing, join up under one vision and plan
- ✓ Increase partnership of Districts/LCC/NHS/VCFSE in this area

Finance

- ✓ How do we exit some of the schemes if deemed not aligned to BCF
- ✓ Review VFM for schemes
- ✓ Align criteria for assessment
- ✓ Encourage innovation
- ✓ Improve efficiency
- ✓ Improve reporting

Outcomes / Data / People

- ✓ Use story telling – inform/analyse/celebrate
- ✓ Local conversations – VCFSE can help with these
- ✓ Don't hide behind data
- ✓ Understand lived experience
- ✓ Should inform strategic direction
- ✓ Outcomes – what was the intended outcome, did we achieve it
- ✓ Fund citizen engagement
- ✓ Set out what does good look like, how will we know if we succeed
- ✓ What should our data look like – need a dashboard
- ✓ Heat maps
- ✓ Schemes don't always last long enough to measure outcomes or inform long term planning

Strategic Direction

- ✓ Map interdependencies – Fuller, Intermediate Care, Housing, ICP priorities
- ✓ Evaluate what we have currently, what needs to change
- ✓ Ensure don't duplicate what's happening in other projects/transformation – BCF plan should align with how we get there and pull in info from other transformations, not take over
- ✓ Level up
- ✓ Do we know what our population really want, have we asked them
- ✓ Where are Public Health in the BCF/Plan
- ✓ Build on what works/best practice
- ✓ Need a clear vision
- ✓ Improve BCF infrastructure
- ✓ Share risk, objectives, planning, decisions
- ✓ Some or all of BCF needs to become a transformation fund
- ✓ Leadership is key
- ✓ Become evidence based, use data eg JSNA, DPH annual plan, District level data etc
- ✓ Recognition that this will take time to do properly
- ✓ Communicate better, and widely